



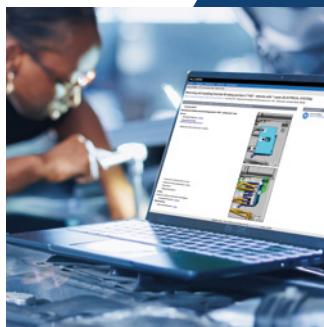
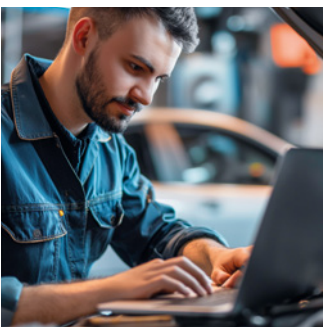
REMOVE THE GUESSWORK
MODERN CARS ARE COMPLEX

**ALLDATA MAKES
REPAIRING THEM SIMPLE**



THE
INDUSTRY'S
#1 REPAIR
SOFTWARE

ALLDATA[®]
AUTOMOTIVE INTELLIGENCE



ALLDATA[®]
AUTOMOTIVE INTELLIGENCE



ALL ABOUT THE ALLDATA VALUES



Customer Centric

Putting the customer first is the guiding principle at ALLDATA.

We give our customers the information that they need to run their workshops professionally, efficiently and profitably.

We also welcome feedback to learn what we are doing well, how we could improve and what other features our customers would like.



Responsibility

We are committed to the healthy growth of our organisation by being fiscally responsible and managing our business with integrity and high ethical standards.



Collaboration

We proudly create and promote an atmosphere of exceptional product development and value every person's feedback.

OUR BRAND PILLARS



Our History

We've been a trusted information source for automotive repair for almost 40 years.

Over time we've grown to have 115,000 subscribers and help 400,000 technicians worldwide. We've also built close links with **41 of the world's leading vehicle manufacturers.**



Our Service

We offer outstanding service to all customers. Our solution is available 24/7, 365 days a year and our Info Centre **Technical Support Team** aim to respond within 2 hours when you contact them.



Original 100% Unedited OEM Data

We provide 100% officially licensed data to diagnose issues and to carry out repairs and maintenance for **96%** of the vehicles on the road today.

This covers over **138,000 year, make, model and engine combinations with more than 90 million articles**, drawings and wiring diagrams. The database is updated weekly for new and current models, with more manufacturers soon to be added to our database.



ALL ABOUT ALLDATA

To keep today's cars on the road you don't just need the right tools. Your technicians also need to know what to do with them.

This is where ALLDATA can help

Ever since 2009 we have been providing **genuine and unedited OEM** instructions to independent workshops across Europe.

All have unlimited access to our information portal that includes 41 vehicle manufacturers covering **96% of all makes and models on the road in Europe today.**

We're an affiliate of ALLDATA LLC, the world's Number One choice as a supplier of automotive repair software with **115,000 subscribers** and **400,000 technicians who trust ALLDATA** to help them get it right first time, every time.

How ALLDATA works

The principle behind ALLDATA is simplicity.

We've negotiated agreements with **41 of the world's leading vehicle manufacturers** to have access to their official repair and maintenance instructions.

For a fixed monthly fee you can get access to all this information.

It works through an easy-to-navigate online portal. So whenever there's an unfamiliar task, or you need to know how to carry out a job or diagnose an issue, a search of ALLDATA will give you the answer.

Plus ALLDATA also covers bodywork repairs and comes in five languages, **English, French, German, Italian and Spanish.**

OUR HISTORY

1986

ALLDATA Repair launched in the automotive repair information market with the first single-source system for OEM repair information and procedures.

1996

ALLDATA was purchased by **AutoZone** the US's leading retailer of automotive parts and accessories with more than 6,500 stores in the U.S., Puerto Rico, Mexico, and Brazil.

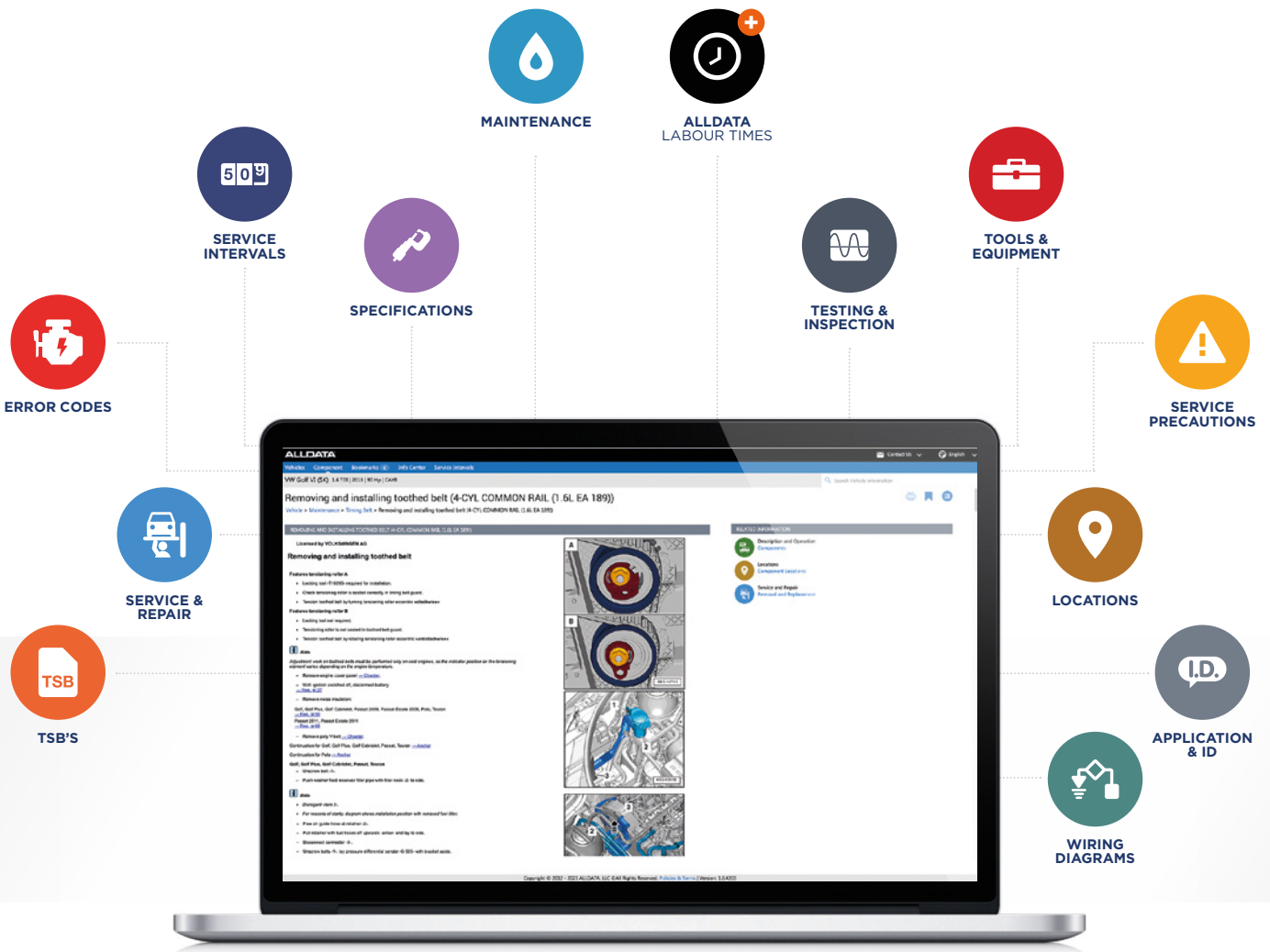
2001

ALLDATA Repair launched online, giving auto repairers the most complete, up-to-date source for factory-accurate repair information in the industry.

ALLDATA REPAIR®

A single portal for 41 vehicle manufacturers with a unified structure and taxonomy which includes:

- > Instant access to the industry's most complete and up-to-date original OEM repair information
- > Repair and maintenance procedures, diagnostic information, TSBs, DTCs, and more
- > Over **8.5 million** technical drawings and wiring diagrams including electrical connector views
- > Factory mechanical and collision repair procedures including body and frame, electrical systems, panel replacement, and sectioning and structural procedures
- > Enhanced features for multi-technician workshops such as Bookmarks and Recent Vehicles Support
- > Chassis, filing quantities/specifications, tightening specs, and more
- > Support from specialists through the ALLDATA Info Centre Technical Support Team
- > ALLDATA customer support provides unlimited training to onboard new customers and provide refresher training for existing customers



+ ADD-ON ALLDATA LABOUR TIMES®

ALLDATA Labour Times is an add-on product that provides quick access to OEM labour times. With just **one click**, technicians can see accurate labour times that correspond to repair information and maintenance procedures for a specific vehicle.

Mercedes-Benz A-Class (W169) 5 Door A 150 (1.69.031) | 2004 - 2012 | 95 Hp | M 266.920

Wheel hub/bearing front

Vehicle > Labour Times > Wheel hub/bearing front

LABOUR INFORMATION	
Labour	TIME REQUIRED IN HOURS
Type term to filter list below	
Wheel hub/bearing front	
Wheel bearing Front axle both sides replace Standard	
Chassis measure	0.85
Steering knuckle Front axle both sides remove and install	3.40
Wheel bearing Front axle both sides replace	0.60
Wheel bearing front axle left replace Standard	
Chassis measure	0.85
Steering knuckle front axle left remove and install	2.10
Wheel bearing front axle left replace	0.40
Wheel bearing front axle right replace Standard	
Chassis measure	0.85
Steering knuckle front axle right remove and install	2.10

RELATED INFORMATION

- Application and ID Components
- Description and Operation Components Structural Materials
- Diagrams Diagram Information and Instructions
- Service and Repair Procedures
- Service Precautions Hazardous Materials Handling and Disposal Technician Safety Information Vehicle Damage Warnings
- Specifications Mechanical (including Torque)
- Technical Service Bulletins Product Repair Bulletins
- Testing and Inspection Related Tests, Information and Procedures

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+ **SAVE TIME**
Technicians can quickly access OEM labour times for a specific vehicle year/make/model/engine

+ **IMPROVE ACCURACY**
Provide customers with accurate estimates based on OEM labour times

+ **OPTIMISE RESOURCES**
Schedule technicians and allocate garage resources for maximum efficiency

2009
Established **ALLDATA Europe** to provide automotive repair shops with accurate and unedited OEM manufacturer repair data not previously available in Europe.

2012
Officially launched **ALLDATA Repair** at Automechanika Frankfurt.

2017
Established **ALLDATA Mexico** to bring ALLDATA's industry leadership to the Mexican auto repair market.

WHY CHOOSE ALLDATA?

Better for your business

- > Take on jobs that you might previously have turned away
- > Know that you are following OEM official procedures
- > Quote accurately for jobs with **ALLDATA Labour Times**
- > Gain more satisfied customers, and build a reputation for excellence
- > Streamline efficiency, allowing you to work to full capacity
- > Make a real difference to your profitability
- > Maximise staff retention by ensuring technicians have the right information at their fingertips to do the job

Better for your technicians

- > They'll find the information they need straight away
- > They can have confidence that the information is accurate
- > One system for all **41 vehicle manufacturers**

Better for your customers

- > Accurate quotations for the work that's needed
- > Faster, more efficient service
- > They can be confident that work is carried out to OEM standards

THE
INDUSTRY'S
#1 REPAIR
SOFTWARE



2023
ALLDATA Europe
launched ALLDATA
Labour Times for 1-click
access to European
OEM labour rates.





For us, ALLDATA Repair is like a ratchet, a ring fork or a multimeter: constantly in use. We work according to the manufacturer's workshop manual for every repair. Period!

MICHAEL PLENEFISCH
MICHA'S KFZ-ELEKTRIK LÄDLE



With ALLDATA the data supplied, such as wiring diagrams or TSBs, hasn't been reformatted or changed so we can have total confidence in what we're being told.

TIM BENSON
OLDFIELDS GARAGE



Having access to OEM information has vastly improved our members ability to efficiently diagnose vehicles... Having access to OEM information means I can be sure of the diagrams and information I am using - no more re-drawn diagram woes.

STEVE SCOTT
FOUNDER, SIMPLY DIAG
NETWORK LTD



ALLDATA is an enormous time saver for me and my workshop, because I can access the right data quickly and directly and can therefore make the right diagnosis. As this is exclusively original data, it always fits the vehicle in question.

CHRISTOPHER ELKE
INHABER, KFZ-SERVICE ELKE

BRANDS IN ALLDATA REPAIR

ABARTH ALFA ROMEO AUDI
BMW CHRYSLER CITROËN CUPRA
DACIA DODGE DODGE TRUCK FIAT
FORD HONDA HYUNDAI JAGUAR
JEEP KIA LANCIA LAND ROVER
LEXUS LYNK & CO MASERATI MAZDA
MERCEDES MINI NISSAN OPEL
PEUGEOT POLESTAR PORSCHE
RAM TRUCK RENAULT ROLLS ROYCE
SEAT SKODA SMART TESLA TOYOTA
VAUXHALL VOLVO VW

ALLDATA IS AN INDEPENDENT OPERATOR LICENSED TO USE OEM RMI DATA
AND IS NOT OTHERWISE AFFILIATED WITH THE MENTIONED BRANDS



TRY IT TODAY!
VISIT WWW.ALLDATA.COM/EU/EN

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